

Quality and Environmental Policy

SMAT NORD Management considers the implementation and maintenance of an Integrated Management System (IMS), compliant with UNI EN ISO 9001 and UNI EN ISO 14001 standards, as a primary element for the effective and sustainable management of its activities. The IMS defines measurable objectives and targets, including environmental ones, fully integrated into the operational management of company processes.

The primary objectives of SMAT NORD's IMS are:

- To ensure full customer satisfaction, in strict compliance with applicable regulations and professional ethics, by accurately identifying and fulfilling explicit and implicit customer needs.
- To pursue continuous improvement of products and services through systematic review of requirements and performance, by adopting managerial, operational, and technological solutions that minimize the use of raw materials and energy resources.
- To optimize efficiency in production and service provision, both internally and through the supply chain, aiming not only at competitiveness and profitability but also at the reduction of waste generation and the promotion of recovery and recycling practices.
- To guarantee that all company activities are conducted in compliance with current legal provisions, while constantly monitoring the evolution of national and European regulations, with specific attention to environmental protection and occupational health and safety.
- To evaluate potential impacts of climate change on business activities, with particular reference to emergency situations.
- To improve environmental performance on an ongoing basis, reducing impacts on climate change through the limitation of plastic and non-recyclable material use, the correct management of special waste, and the preference for Suppliers engaged in sustainable development practices, such as recycling-based production.

In order to achieve these objectives, SMAT NORD engages to:

- Raise awareness and actively involve all personnel, ensuring their participation through continuous training and updates in line with technical and regulatory developments.
- Actively involve Suppliers with regard to technical progress and environmental aspects connected to company activities.
- Monitor and evaluate the achievement of objectives through regular Management Reviews.
- Provide the necessary resources to plan, implement, and maintain improvement initiatives and to achieve the defined objectives.
- Control and monitor environmental impacts related to activities under the company's direct or indirect responsibility.

SMAT NORD Management has established, documented, and disseminated the present Quality and Environmental Policy within the Integrated Management System Manual, ensuring that it is understood, implemented, and maintained at all organizational levels.

This Policy is reviewed periodically and, where necessary, updated during the Management Review process.

Almese, 20/09/2024

La Direzione

